



GalaRio™ Template Gallery FAQs

Q: How do I know which version of GalaRio Template Gallery I have installed on my computer?

A: Open GalaRio, select Help from the top toolbar, and choose "About GalaRio". A window will open that displays the version number.

Q: We would like to put our logo on a template, how do we do this?

A: In the program, choose the Insert Graphic icon from the left toolbar. A graphic browser window will appear. Choose Browse to find the graphic file on your computer. Be sure to select the correct file type on the pulldown menu at the bottom of the window. For further information, read the section on "Importing Graphics from outside of the Application" in the GalaRio Template Gallery User's Guide.

Q: I have a .gif image I want to use on a template. When I choose to import a graphic, I don't see .gif as a file type that is available. Can I import that type of graphic?

A: GalaRio Template Gallery 2.0 does not allow importing of .gif graphics as they are primarily meant for web images and do not provide good print quality. We recommend using a higher resolution graphic of a supported file type.

Q: When installing GalaRio Template Gallery 2.0 for the VisiMate® Specialty Printing System I'm asked if I should automatically setup the printer port. Should I choose yes or no?

A: Choose No and select USB.

Q: Why are my banners not printing full size in Windows NT 4.0 or Windows 2000 operating system?

A: If you have printer driver version 1.0E or 1.04E for the ProImage® XL/Plus3000 PosterPrinter™ System then check the print driver settings. If you have a printer driver less than 1.04E, it should be upgraded to that level.

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